August 9, 1993 SUGGESTION.ORD/CMM

Introduced by:

Sims

Proposed No.:

93-391

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ordinance no. 10978

AN ORDINANCE creating an employee suggestion program, and specifying incentives and rewards for suggestions resulting in efficiencies, program enhancements and cost savings, and repealing Ordinance 1309, Sections 1 through 8 and K.C.C. 3.13.010 through 3.13.080.

## PREAMBLE:

Employee perspective on problems facing a local government is often different from that of management and has the potential for leading to creative and novel solutions to those problems. In any event, employees of local government have a real stake in helping identify solutions to problems which help make service to the public more effective and efficient and which result in tangible dollar savings. Since the best way to solicit suggestions is by way of a structured program which offers recognition for the fruits of creative employee thinking and by offering concrete incentives for participating, the King County Council finds that the repeal of the merit awards suggestion program, which has not been used since its creation in 1975, and the creation of an employee suggestion program to replace it will benefit the public.

BE IT ORDAINED BY THE COUNCIL OF KING COUNTY:

SECTION 1. Ordinance 1309, Sections 1 and 2, and K.C.C. 3.13.010 and K.C.C. 3.13.020 are hereby repealed and the following is substituted:

Employee suggestion program. A. There is hereby created an employee suggestion program. The intent of this program is to provide an avenue for employees of King County to make suggestions in a structured and coherent way for improving the delivery of services to King County residents, for improving the quality of services, and/or for achieving cost savings while at least maintaining the present quality of service delivery.

B. Participation in the employee suggestion program shall be limited to those employees in good standing who have passed their six month probationary periods, or probationary periods of other lengths as may be lawfully specified by an appointing authority. Exempt employees are not eligible to participate.

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SECTION 2. Ordinance 1309, Section 3 and K.C.C. 3.13.030 is hereby repealed and the following is substituted:

Submission and evaluation of employee suggestions. A. Each department shall designate an individual to serve as the departmental coordinator for the employee suggestion program. Employees shall submit their suggestion for improving services, the quality of services, or for reducing service delivery or other costs to the appropriate departmental program coordinator. Suggestions may be submitted at any time and shall identify a specific problem, a proposed solution, and the tangible benefit of implementing the identified solution. It shall be the function of the coordinators to identify both appropriate and inappropriate suggestions and to directly forward to an employee suggestion evaluation committee all suggestions submitted for consideration. Suggestions submitted to the committee shall not reveal the identity of the employee or employees making the suggestion. Coordinators shall devise a system for tracking the identities of employees submitting suggestions and for quaranteeing their anonymity during the committee's evaluation process. Employee suggestions meeting established criteria shall not be subject to review and disapproval by management at either the unit, section, office, division or departmental level.

- B. The employee suggestion evaluation committee shall be comprised of an appointee of the King County council, a representative from the executive's office and the director, office of financial management or his or her designee. The committee shall meet once a month to evaluate employee suggestions according to the following minimum criteria:
  - a demonstrable and quantifiable increase in efficiency or productivity.
  - 2. a demonstrable increase in the quality of service delivery to the general public.
  - 3. a demonstrable, quantifiable decrease in cost.

- 4. a demonstrable benefit from the combination of activities, staffing, procedures, energy and/or materials.
- C. The committee may identify and use any and all other criteria as they may relate to cost, productivity, efficiency and quality improvement.
- D. Suggestions previously submitted, directly relating to legislation already under consideration by the executive or legislative branches, relating to matters of policy adopted by council action, relating to collective bargaining agreements or personnel-related matters such as, but not limited to, wages, salary schedules, assignments, leave and grievance procedures, relating to conditions outside of the control and scope of County government, and/or which are within the scope of an employee's assigned duties for which an employee would normally be expected to offer a suggestion in the course of performing his or her normal duties shall be deemed inappropriate and ineligible.
- E. The committee shall recommend for implementation those suggestions which show demonstrable benefit to county government and/or to the public, which recommendations will be adopted via council motion.
- F. The committee is authorized to promulgate other rules and procedures as may be necessary to implement the provisions of this chapter.
- SECTION 3. Ordinance 1309, Section 4 and K.C.C. 3.13.040 are hereby repealed and the following substituted:
- Awards. A. The committee shall be empowered to recommend compensation awards for individual employees or groups of employees whose suggestions result in a demonstrable and tangible cost savings to the County and to the public.
- B. Compensation awards shall be ten percent of the amount which the suggestion shall be demonstrated to save for each individual employee or employee in a group submitting a suggestion to be implemented, but in no instance shall the

awards exceed five thousand dollars for each individual employee or for each employee in a group.

- C. The committee shall formulate criteria for the recommendation of compensation awards.
- D. Recommendations for compensation awards shall be subject to council approval via adoption by motion.
- E. The committee shall be able to recognize employee suggestions by the issuance of certificates of recognition for those suggestions which result in a demonstrable benefit to the County and/or the public and which do not otherwise qualify for compensation awards.

SECTION 4. Ordinance 1309, Sections 5 through 8 and K.C.C. 3.13.050 through 3.13.080 are hereby repealed.

SECTION 5. The executive shall make information concerning the employee suggestion program available to employees at the time of hire, and at least once a year the executive shall cause to have information regarding the employee suggestion program distributed to employees with their paychecks.

The employee suggestion program shall expire 1 on December 31, 1996, except as it may be reauthorized by 2 Council action. 3 SECTION 7. Severability. If any provision of this 4 ordinance or its application to any person or circumstance is 5 held invalid, the remainder of the ordinance or the application 6 of the provision to other persons or circumstances is not 7 affected. 8 INTRODUCED AND READ for the first time this \_\_\_\_\_\_ day 9 10 PASSED this 11 KING COUNTY COUNCIL KING COUNTY, WASHING 12 WASHINGTON 13 14 15 ATTEST: 16 17 the Council 18 AULUST APPROVED this \_27th day of 19 20 King County Executive 21 22 Attachments: None